

Terms and Conditions for Consolidated Ground Freight Services (LTL)

- a. The validity of the quote is seven (7) days, unless otherwise specified.
- b. Rates are valid as long as the cargo is stackable, unless otherwise specified by the customer.
- c. Rates may change if there are variations in weight, dimensions, product description, freight class, handling, or packaging as provided by the customer upon arrival at the first terminal.
- d. Goods travel at the customer's own risk. If not insured, please request coverage from your account executive. If insured, provide the policy number and insurer in writing.
- e. The client is fully responsible and agrees to provide all required information for the Carta Porte, including: Origin/Destination, Company Name, Tax ID (RFC), Full Address, Invoice Number, Commercial Value, Customs Entry Number (when applicable), Cargo Details, Quantity, SAT Unit Code, Description of the Goods, SAT Product Code, Tariff Code, Weight, Dimensions, Volume, Packaging, SAT Packaging Code, Hazardous Material (when applicable), and SAT Hazardous Material Code (when applicable).
- f. If only the total weight is provided, it will be distributed evenly among all pieces or pallets.
- g. Daily operations are from 8:00 AM to 5:00 PM. Weekends and holidays are non-working days. From December 21 to January 4, delivery times may be longer. In the U.S., holidays falling on Saturday are observed on Friday, and those on Sunday on Monday.
- h. Pickup day is considered “day zero”; shipments must be available by 5:00 PM local time. After that time, an extra day in transit will be added.
- i. Maximum wait time for pickup or delivery is 30 minutes without charge. After that, a charge of \$5.00 USD per minute (or part thereof) applies, with a minimum charge of \$72.50 USD per freight invoice.
- j. If cargo is not ready at pickup, a \$65.00 USD “Missed Trip” fee will be charged per

event.

- k. Loose boxes requiring palletizing are not accepted.
- l. Special services such as liftgate, small truck, residential delivery, or appointments are subject to availability and pricing review per event.
- m. Drivers cannot carry or handle cash or checks.
- n. For export shipments using wooden pallets, they must comply with ISPM-15/NOM-144 SEMARNAT phytosanitary regulations and bear the wheat stamp. For SAGARPA inspections, consider a fee of \$200 USD, with a two-hour tolerance for customs inspection; additional hours are charged at \$50 USD each.
- o. This service does not include customs clearance. The customer is responsible for compliance with all customs requirements.
- p. Does not include taxes, loading/unloading at origin or destination, border crossing fees, or delays.
- q. Subject to availability.

Note: Guaranteed services available. Please consult your account executive.

Terms and Conditions for Dry Van Trucks 48/53 ft, Torton, and Rabón

- a. Rate is subject to equipment availability in the area based on demand.
- b. A false freight charge may apply if the movement is declined after confirmation.
- c. Subject to availability with confirmation time of 24-48 hours for imports and 48-72 hours for exports.
- d. The client is fully responsible and agrees to provide all required information for the Carta Porte, including: Origin/Destination, Company Name, Tax ID (RFC), Full Address, Invoice Number, Commercial Value, Customs Entry Number (when applicable), Cargo Details, Quantity, SAT Unit Code, Description of the Goods, SAT Product Code, Tariff Code, Weight, Dimensions, Volume, Packaging, SAT Packaging Code, Hazardous Material (when applicable), and SAT Hazardous Material Code (when applicable).
- e. Transit time does not include border crossing days.
- f. Cargo is declared as **GENERAL CARGO**. Please note that an additional charge will apply for hazardous materials.
- g. Rate does NOT include loading or unloading maneuvers. The customer is responsible for distributing the cargo weight within the unit. Any fine due to overweight or improper weight distribution will be charged to the customer.
- h. It is the customer's responsibility to ensure proper packaging, securing, and fastening of the cargo to avoid any damage during loading or unloading.
- i. Free time for import trailers is 3 days / export is 1 day; afterward, a detention fee of \$350 USD/day will apply.
- j. For refrigerated units (REEFER), power-on tolerance is 48 hours. After that, REEFER charge is \$300.00 USD/day (without diesel); with diesel, \$350.00 USD/day.
- k. Border inspection (customs recognition) allows for two hours. Additional hour: \$100.00 USD/hour.

- l. Service cancellation after truck details are provided will incur a \$400 USD fee.
- m. Any change in the pickup address will result in a rate adjustment.
- n. Daily detention fee: \$350 USD.
- o. Border crossing charges (depending on case):**
 - **DRY VAN and REEFER:** Nuevo Laredo/Laredo TX: \$150.00 USD / Colombia NL: \$180.00 USD. Holiday or weekend crossings: double rate. Additional \$300.00 USD if SAGARPA/FDA inspection is required. Additional hours: \$50 USD/hour.
 - **HAZMAT:** \$350 USD (only via Colombia, N.L.).
- p. Accessories charges: Jack: \$50.00 USD, Strap: \$25 USD/each, Bottle seal: \$5.00 USD.
- q. Three hours of free loading/unloading time included. Extra time charges: Dry Van or Rabón: \$70.00 USD/hour or fraction. Reefer: \$125.00 USD/hour or fraction (plus tax, if applicable).
- r. Goods travel at the customer's own risk. If not insured, request a policy from your account executive. If insured, provide policy number and insurer in writing.
- s. Fumigation cost: \$100 USD, charged without prior notice.
- t. Domestic services are subject to applicable taxes.
- u. Rate does not include extra stops or additional pickups. If required, stop fee is subject to cost review and/or route change.
- v. This service does not include customs clearance. It is the customer's responsibility to meet all customs requirements.
- w. If wooden pallets or accessories are used in export shipments, they must comply with ISPM-15 NOM-144 SEMARNAT international phytosanitary regulations, bearing the visible wheat stamp. Any resulting fines or delays are the customer's responsibility.
- x. Damages to equipment during loading/unloading or unreported incidents will be the customer's responsibility.
- y. The legal weight limit is 44,000 lbs.

Terms and Conditions for Flatbed 40, 48, 53 ft or Other Sizes

- a. Rate subject to equipment availability.
- b. Transit time does not include border crossing days.
- c. Subject to availability with 48-hour confirmation.
- d. The client is fully responsible and agrees to provide all required information for the Carta Porte, including: Origin/Destination, Company Name, Tax ID (RFC), Full Address, Invoice Number, Commercial Value, Customs Entry Number (when applicable), Cargo Details, Quantity, SAT Unit Code, Description of the Goods, SAT Product Code, Tariff Code, Weight, Dimensions, Volume, Packaging, SAT Packaging Code, Hazardous Material (when applicable), and SAT Hazardous Material Code (when applicable).
- e. Cargo is declared as **GENERAL CARGO**. Please note that an additional charge will apply for hazardous materials.
- f. Rate does NOT include loading or unloading maneuvers. The customer is responsible for weight distribution in the unit. Any fine due to overweight, oversize, or improper distribution will be charged to the customer.
- g. The customer is responsible for proper packaging, fastening, and securing of goods to avoid damage during loading and unloading.
- h. A grace period of three calendar or business days is granted. Following this period, a storage fee of USD \$500 per day will be applied for the next five days. Beginning on the seventh day, the fee will increase to USD \$600 per day.
- i. Customs inspection time (border recognition): 2 hours. Additional hour: \$100 USD/hour.
- j. **Border crossing charges:** Nuevo Laredo/Laredo TX: \$400 USD, Colombia: \$500 USD. Rates valid Monday through Saturday. Holidays or festive days: double rate. For **HAZMAT**: \$450 USD (only via Colombia, N.L.).
- k. Service cancellation after truck data has been provided will incur a \$1,000 USD charge.
- l. Any change in weight or dimensions that affects legal transport conditions

(oversize, overweight, or special maneuvers) will cause a rate adjustment.

- m. Changes in pickup address or route will lead to a rate update.
- n. Accessory charges: Strap: \$25 USD/each. Bottle seal: \$5.00 USD. Additional tarps: \$250 USD/each. Chains: \$75 USD.
- o. Two hours of free loading/unloading time are included. Extra time charge: \$400.00 USD/hour or fraction.
- p. Rate does not include extra stops or pickups. For additional stops, the stop fee is \$400 USD.
- q. Goods travel at the customer's own risk. If not insured, request coverage from your account executive. If insured, provide policy number and insurance company in writing.
- r. Fumigation charge: \$100 USD (may apply without prior notice).
- s. Domestic services: taxes must be considered.
- t. This service does not include customs clearance. The client is responsible for meeting all customs requirements.
- u. If wooden pallets or accessories are used in export shipments, they must comply with international phytosanitary standards ISPM-15 NOM-144 SEMARNAT and display the wheat stamp. Fines or delays due to non-compliance are the client's responsibility. SAGARPA inspection: \$300 USD, with 2-hour tolerance. Additional hour: \$50 USD/hour.
- v. Any damages to equipment during loading or unloading, and those not reported in advance, will be charged to the client.
- w. Legal weight limit is 44,000 lbs. Allowed dimensions for 40, 48, or 53 ft flatbeds: Length: per event. Width: up to 8.5 ft. Height: up to 8.5 ft.
- x. A false freight charge may apply if the movement is declined after confirmation.
- y. Assignment of a Mexican driver requires at least 48 hours for optimal confirmation.

Hand Carry Terms and Conditions

- Please add 16% VAT if the invoice is issued to a Mexican company.
- All prices and additional costs are in USD.
- If wrapping equipment or special bags are required at the time of check-in, the cost will be charged with proof of payment plus a 12% outlay fee.
- If the Hand Carry is canceled after confirmation and tickets have been issued, a charge of 80% to 100% of the total service cost may apply.
- It is the client's responsibility to deliver the goods on time and properly so that documentation at the airport can be completed: 2 hours prior for domestic flights and 3 hours prior for international flights.
- This is a door-to-door service unless otherwise specified.
- This service does not include customs clearance. The client is responsible for complying with all customs requirements.
- This service does not include any customs duties or taxes.
- This service does not include excess baggage, overweight, or oversize items.
- Itinerary and rates are subject to change without notice.
- Excess baggage and customs duties will be charged at cost + 12% outlay.
- Standard Logistics S.A. de C.V. is not liable for damages, delays, or missing material caused by client or airline requirements to check baggage at the counter.
- Each courier may carry a maximum of 4 to 5 pieces of luggage, with a maximum of 150 cm linear size and 25 kg per piece.
- Regular flights only guarantee space for 1 piece of luggage during overbooked or embargo (peak/holiday) seasons.
- First-class flights guarantee space for 3 pieces of luggage.

- Goods with a declared invoice value over USD \$1,999.00 for export may require a customs broker at the first airport of entry in the destination country. Even if under that amount, large quantities may trigger formal importation, as the \$1,999.00 policy typically applies only to personal, non-commercial items.
- Extraordinary security charges are not included.
- A false freight charge may apply if the movement is declined after confirmation.

Expedited Service Terms and Conditions

- a. Rate subject to equipment availability.
- b. Transit time does not include border crossing days.
- c. Goods declared as **GENERAL CARGO**. If hazardous materials are involved, extra charges may apply.
- d. Rate does NOT include loading or unloading maneuvers. It is the client's responsibility to properly distribute the cargo weight. Any fines due to excess weight or improper distribution will be charged to the client.
- e. **Daily detention fee:** \$500 USD/day.
- f. Customs inspection at the border includes 2 free hours. After that, \$100 USD per additional hour will apply.
- g. **Border crossing charges:** weekends or holidays may incur extra costs. **Specialized units for hazardous cargo (HAZMAT)** via Colombia, N.L. only: \$450 USD.
- h. Canceling the service after unit data has been provided will incur a charge of \$350 USD.
- i. Any change in pickup address or route will result in an updated cost.
- j. Accessory charges: Jack: \$50 USD. Strap: \$25 USD each. Bottle seal: \$5 USD. Extra tarps: \$250 USD each.
- k. Two hours of loading and unloading are included. After that, \$400 USD per hour or fraction will apply.
- l. No additional stops or pickups are included. If required, the stop charge is \$400 USD.
- m. Any change in weight or dimensions that affects legal transport conditions (oversize, overweight, or special maneuvering) will result in a cost update and may affect availability.

- n. The client is responsible for proper packaging, securing, and protection of the cargo to prevent damage during loading/unloading.
- o. **Goods travel at the client's risk.** If no insurance is held, contact your account executive. If insurance exists, the client must provide the policy number and the insurance company in writing.
- p. Fumigation cost: \$100 USD, without prior notice.
- q. For domestic services, applicable taxes must be considered.
- r. This service does not include customs clearance. The client is responsible for meeting all customs requirements according to the request.
- s. If wood pallets or wooden braces are used for international shipments, they must comply with ISPM-15 NOM-144 SEMARNAT phytosanitary regulations and bear the visible wheat stamp. Any fines or delays will be at the client's expense. For SAGARPA inspections, consider \$300 USD, with a 2-hour tolerance. After that, \$50 USD per extra hour.
- t. Any damage to equipment during loading or unloading, and not previously reported, will be charged to the client.
- u. A false freight fee may apply if the shipment is canceled after confirmation.